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Bayada Nurses Honors Williamsburg Employee with Hero Award

August 13, 2008 – Williamsburg, VA – Bayada Nurses, a home health industry leader since 1975, is honoring Melissa Smith, physical therapist, of its James County office, as a “Hero.” She was chosen from a group of over 12,000 candidates to be recognized through the Bayada Nurses’ *Heroes on the Home Front* Program for her outstanding dedication and commitment to excellence in serving her clients. Smith received her award in a ceremony on Tuesday, August 5.

“When my grandmother was in need of home health care, Melissa was such an optimistic influence on her as well as the rest of my family,” said Heather Hudson. “The care she provides is exceptional. She also made great recommendations to ensure that my grandmother would remain safe and comfortable in her home.”

Smith has worked as a physical therapist with the James County office for the past two years. She was nominated for this honor through client letters of recommendation that described her as “outstanding, kind, and considerate.”

Clinical Manager Leslie Hite says, “Not only does Melissa provide exceptional care, but she has only missed one day in two years. She is extremely reliable, never hesitates to make visits on the weekend, and has even postponed vacations to see her clients. She is a true reflection of *The Bayada Way*.”

Hite believes that it’s more than Smith’s skill that has made her a favorite in the community. “Melissa consistently goes above and beyond the call of duty. Her encouragement and cheerful attitude make her a tremendous asset to her clients and Bayada Nurses.”

Founded in 1975, Bayada Nurses is an independently owned home health care agency that provides skilled, rehabilitative, therapeutic, and personal care services to children, adults, and seniors at home. Bayada Nurses employs over 12,000 nurses, home health aides, and therapists working from more than 130 offices in 17 states.

For more information about Bayada Nurses, call 757-565-5400, or visit www.bayada.com.

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